

	<h2>Return conditions Frans Vervaet BV</h2>	Date:	21-01-2021
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It may happen that parts must be returned for some reason. In order to maintain an overview and to prevent the time frame between delivery and return becoming too long, the following conditions apply:

- The returned item is in original condition.
- When returning parts, the corresponding shipping note or invoice must be enclosed at all times. A return shipment will not be accepted without a shipping note or invoice.
- Unused returned parts will be reimbursed as follows:
 - a. Within 1 month after delivery: 100% excluding shipping costs
 - b. Between 1 and 3 months after delivery: 90% exclusive of shipping costs
 - c. Between 3 and 6 months after delivery: 65% exclusive of shipping costs
 - d. Later than 6 months 0%.
- In case of warranty, exchange or wrongly delivered parts the return shipment will be arranged by Vervaet. In all other cases the customer is responsible for returning the parts. This can be arranged through Vervaet. Depending on the reason of return the shipping costs will be charged.
- When Vervaet arranges the shipment the client is responsible for packing and preparing the shipment.
- Parts for which warranty is claimed, have to be presented for inspection at our request, either physically or with pictures or video's and this during a period of 3 months after the claim.
- Used returned parts will be specifically assessed and appropriately reimbursed.
- Specially manufactured or ordered parts are excluded from return.
- We reserve the right to refuse returns or charge a handling fee of
- We reserve the right to refuse returns or to charge an administration fee of € 20,- for returns that do not meet our conditions.